Minutes of the Board of Assessors Meeting of May 21st, 2020

An online meeting of the Board of Assessors was held via WebEx on Thursday, May 21st, 2020. The meeting was called to order at 9:00 AM by Chair Daniel Hansberry

Members Present:

Daniel Hansberry Robert Earley Paul Bergeron

Assessing Staff Present:

Greg Turgiss Doug Dame Louise Brown

Lindsay Monaghan Lynn Cameron

Other City of Nashua Staff Present:

Administrative Services Director Kimberly Kleiner, Deputy Corporation Counsel Celia Leonard

Mr. Hansberry

Good morning, I call the Board of Assessors meeting to order at 9 a.m. on Thursday, May 21st, 2020 but I'm asked to read this opening statement. It's rather lengthy, so please bear with me. Good morning, and welcome to the May 21st, 2020 Board of Assessors meeting. As Chair of the Board of Assessors, I find that due to the State of Emergency declared by the Governor as a result of the COVID-19 pandemic and in accordance with the Governor's Emergency Order #12 pursuant to Executive Order 2020-04, this public body is authorized to meet electronically.

Please note that there is no physical location to observe and listen contemporaneously to this meeting, which was authorized pursuant to the Governor's Emergency Order. However, in accordance with the Emergency Order, I am confirming that we are:

a) Providing public access to the meeting by telephone, with additional access possibilities by video or other electronic means:

We are utilizing WebEx through the City's Information Technology Department for this electronic meeting. All members of the Board of Assessors have the ability to communicate contemporaneously during this meeting through this platform, and the public has access to contemporaneously listen in to this meeting through dialing the following number 978-990-5298, once again that number is 978-990-5298 and using the password 273974, once again the

password is 273974. The Public may also view this meeting on Comcast Channel 16.

b) Providing public notice of the necessary information for accessing the meeting:

We previously gave notice to the public of the necessary information for accessing the meeting, through Public Postings. Instructions have also been provided on the City of Nashua's website at www.nashuanh.gov and publicly noticed at City Hall and the Nashua Public Library.

c) Providing a mechanism for the public to alert the public body during the meeting if there are problems with access:

If anybody has a problem accessing the meeting via phone or Channel 16, please call 603-821-2049, once again that number is 603-821-2049 and they will help you connect.

d) Adjourning the meeting if the public is unable to access the meeting:

In the event the public is unable to access the meeting via the methods mentioned above, the meeting will be adjourned and rescheduled. Please note that all votes that are taken during this meeting shall be done by roll call vote.

So let's start the meeting by taking a roll call attendance. Mr. Earley?

Mr. Earley

Here.

Mr. Hansberry

You need to state...

Mr. Earley

I'm sorry. I'm Bob Early. I'm at my home and no one else is in the room.

Mr. Hansberry

Thank you. Mr. Bergeron?

Mr. Bergeron

I'm Paul Bergeron, a member of the Board of Assessors, and following the Governor's advisory to stay home I'm joining the meeting remotely from my home and that no one else is in the room with me.

Mr. Hansberry

Thank you, and I'm Daniel Hansberry and I'm joining the meeting remotely and no one is in the room with me.

Today, we will be hearing various requests as listed on the agenda. Please note that decisions may be taken under advisement and involved parties will be notified at a later date.

Per the City of Nashua by-laws, a minimum of two or more affirmative votes are required to approve any application. In addition, this Board will hear any, and all scheduled cases as long as quorums of two voting Board Members are present at this meeting.

Any citizen has the right to contest the decision that this Board makes. To appeal a municipality's decision on an abatement application, a taxpayer may appeal to either the Board of Tax and Land Appeals or to the Superior Court but not to both. Please contact the Assessing Department for more information.

Ms. Cameron are there any changes to today's agenda?

Ms. Cameron

There are none.

Mr. Hansberry

Thank you. Does anyone have any questions before we begin?

Mr. Earley

No.

Mr. Bergeron

No.

Mr. Hansberry

All right. Is there a motion to waive the reading of the minutes of the public Board of Assessors meeting from May 7th, 2020 accept them and place them on file.

Mr. Earley

So moved.

Is there a second?
Mr. Bergeron
I'll second that.
Mr. Hansberry
Are there any errors or corrections? On page 16 if you go to the bottom quarter of the page, next to the last, where is says Mr. Hansberry; to be clearer on this: is the proposed abatement the assessed value of it should be \$213,200. That should be 2 1 3 comma 2 0 0. Are there any other errors or corrections? Seeing on all those in favor of accepting the minutes as corrected. Mr. Earley?
Mr. Earley
Yes.
Mr. Hansberry
Mr. Bergeron?
Mr. Bergeron
Yes.
Mr. Hansberry
Mr. Hansberry? Yes. The motion is adopted. Is there a motion to approve the minutes of the non public session which was held on May 7 th , 2020 accept them and place them on file?
Mr. Earley
So moved.
Mr. Hansberry
Is there a second?
Mr. Bergeron
I'll second that.
Mr. Hansberry
Are there any errors of corrections? Seeing none I'll call the roll: all those in favor of accepting

the minutes as presented. Mr. Earley?

Mr. Earley

Yes.

Mr. Hansberry

Mr. Bergeron?

Mr. Bergeron

Yes.

Mr. Hansberry

Mr. Hansberry? Yes. The motion is adopted.

At this time I would recognize Kimberly Kleiner, who is the director of Administrative Services for Department update. Ms. Kleiner.

Ms. Kleiner

Good morning. So this week, we handled it a little differently. The letter was in the Board's packet that was delivered with the agenda last Friday. Mostly today we wanted to discuss not only what's going been going on in the department, but the have discussion surrounding two new temporary policies for your consideration. We as normal, are--we're working remotely. We have had more staff coming into the office on a rotating basis, things are progressing nicely. We have finished the tax bills. The tax bills were mailed out by the tax department this week. Everything has been progressing very nicely.

Where we are though, is we need to move forward with the abatements that applications that have been filed for 2019 and with that comes the challenge of doing an interior inspection. So one of the policies that was delivered in your packet is a temporary policy that we would like to bring forward which includes a residential abatement questionnaire. Which is a letter that would be accompanied by the questionnaire. Each residential property owner who has filed a 2019 abatement would receive this letter and questionnaire; the assigned assessor would then follow up with a phone interview and additional documentation may be requested which may include photos. So, I'd like to, if it's acceptable to the Board, open this up for a discussion so that we could make any changes. We would like to get started on this process as early as tomorrow morning.

Are there questions for Ms. Kleiner?

Mr. Bergeron

Go ahead Bob.

Mr. Earley

No, go ahead Paul.

Mr. Bergeron

I was just wondering is it...wouldn't it be easier to request the photos right up front, instead of coming back or is that too much effort we're asking of our of our residents to do?

Ms. Kleiner

Well, the building department has adopted something very similar for building permits. The difference is they're working with contractors. So the contractors want their work approved so that they can obviously get paid by the property owner and they've had good luck with receiving photos. We're not quite sure what capacity, number one the residents have to email us the photos; number two, are they really required? Note, the assessors will get a better indication on what they will need photos from by that phone interview. So the thought was if we have the phone interview then the Assessors can determine yes, this is something I really need to see and I'm going to request that you email me directly the photos.inaudible...

Mr. Bergeron

I understand that and actually as I think a little deeper into it, we shouldn't assume that everybody has access to email and electronic photographic equipment and can conveniently send the photos to us. So, thank you for your response and I appreciate the approach.

Ms. Kleiner

If I may, we have installed...so the city has installed a large drop off box in the back of City Hall on the Elm Street entrance and we will let them know at that time if they have printed photos they could... they could drop them in that drop box.

Mr. Bergeron

Okay.

Mr. Hansberry

Anything further Mr. Bergeron?

Mr. Bergeron
Nothing for me. Thanks.
Mr. Hansberry
Mr. Earley?
Mr. Earley
No I was going to ask the same thing about getting the pictures up front, but I understand that not everybody has that capability, so
Mr. Hansberry
So Ms. Kleiner you would like us to act on this request, is that correct?
Ms. Kleiner
Yes, please.
Mr. Hansberry
Alright. So is there a motion to approve the temporary policies due to the Covid-19 pandemic?
Mr. Earley
So moved.
Mr. Hansberry
Is there a second?
Mr. Bergeron
I'll second that.
Mr. Hansberry
There Is there any discussion? All right. I'll call the roll. Sorry
Mr. Earley
Are we putting a limit on how long this will be or just
Mr. Hansberry

Ms. Kleiner, so will this be open-ended at this point?

Ms. Kleiner

I would. One of the challenges we have right now and I'm not sure if anyone had the opportunity to listen to the budget review meeting last evening, but Mayor Donchess spoke about some of the challenges that we're having with the reopening of City Hall. We've left that open ended at this point. We have realized that due to social distancing concern, both for the public and for our employees, that there are some building modifications that will need to take place. So we are working on, a team of us, put together some recommendations for some actual building improvements that would happen in the Motor Vehicle area, the Tax area, the City Clerk area and Assessing. So depending upon how long that construction actually takes it may be that our staff has to work remotely a little longer than would have been anticipated.

Mr. Hansberry

Other questions...other questions for Ms. Kleiner?

Mr. Bergeron

No.

Mr. Earley

No.

Mr. Hansberry

So all those in favor of the motion; Mr. Early?

Mr. Earley

Yes.

Mr. Hansberry

Mr. Bergeron?

Mr. Bergeron

Yes.

Mr. Hansberry

Mr. Hansberry? Yes.

Ms. Kleiner, I have a question. It's amazing how fast time goes by; I was wondering would it be possible to have Vision at the next meeting to provide an update at that point? It would become a quarterly update; cause we met with them in March to kick off the process. It'll be June by the time we see them. So I would think that it would be appropriate to at least get an update on a quarterly basis, maybe even more frequently than that, but I guess we'll start with the quarterly update. Is that possible?

Ms. Kleiner

Absolutely. I will reach out and schedule Ms. Perry and her, and her team, for the next board meeting.

Mr. Hansberry

Is that agreeable with the rest of the Board?

Mr. Earley

Yes.

Mr. Bergeron

Yes.

Mr. Hansberry

Okay, perfect. Anything else for Ms. Kleiner? Thank you very much.

Ms. Kleiner

You're very welcome.

Mr. Hansberry

Okay, there are no open Communications.

Staff items: Lindsay Monaghan with the solar exemptions. Ms. Monaghan are you with us?

Ms. Monaghan

I am. Good morning.

Mr. Hansberry

Good morning and I want to welcome you to the department and congratulate you on your achievement. Nice to meet you.

Ms. Monaghan
Thank you, nice to meet you.
Mr. Hansberry
Thank you. You can go ahead with your presentation.
Ms. Monaghan
Yes, so this morning we have six solar exemptions for you and we recommend that those be approved.
Mr. Hansberry
Is there a motion to approve the solar exemptions as presented?
Mr. Earley
So moved.
Mr. Hansberry
Is there a second?
Mr. Bergeron
And I'll second that.
Mr. Hansberry
Is there any discussion? Any questions? Alright, I will then call the roll. Mr. Earley?
Mr. Earley
Yes.
Mr. Hansberry
Mr. Bergeron?
Mr. Bergeron
Yes.
Mr. Hansberry

Mr. Hansberry? Yes. Ms. Monaghan back to you. Ms. Monaghan Thank you. I do have one other item. I have one exemption for improvements to assist a handicapped individual. Mr. Hansberry Is there a motion to approve the improvements to assist persons with disabilities exemption as presented? Mr. Earley So moved. Mr. Hansberry Is there a second? Mr. Bergeron And I'll second that. Mr. Hansberry Is there any discussion? Alright, I will then call the roll. Mr. Earley? Mr. Earley Yes. Mr. Hansberry Mr. Bergeron? Mr. Bergeron Yes. Mr. Hansberry Mr. Hansberry? Yes. Do you have anything else for us Ms. Monaghan?

Ms. Monaghan

Not at this time. Thank you. Mr. Hansberry Thank you very much. Okay, next on the agenda would be Ms. Brown regarding a timber tax warrant. Ms. Brown. Ms. Brown Good morning Louise Brown, with the Assessing Department. You have one person who submitted a report of wood for timber cut, so we just need to send out a warrant for the bill, and I would note that the warrant itself does have the incorrect map and lot number. It should be G-488 and that will be corrected before you sign the warrant and it is mailed to the taxpayer. Mr. Hansberry All right. Thank you. Is there a motion to approve the tax warrant as presented in the amount of 160, with the noted correction, in the amount of \$169.20 that will be assessed to Pennichuck Waterworks Incorporated, 25 Manchester Street, Merrimack, New Hampshire 03054? Mr. Earley So moved. Mr. Hansberry Is there a second? Mr. Bergeron I will second that. Mr. Hansberry Is there any discussion? Alright, once again I will then call the roll. Mr. Earley? Mr. Earley Yes.

Mr. Hansberry

Mr. Bergeron?

Mr. Bergeron
Yes.
Mr. Hansberry
Mr. Hansberry? Yes.
Do you have anything else for us Ms. Brown?
Ms. Brown
That is all that I have at this time. Thank you.
Mr. Hansberry
Thank you. All right at this time I will recognize Ms. Cameron.
Ms. Cameron
Good morning.
Mr. Hansberry
Good morning.
Mr. Bergeron
Morning
Mr. Earley
Morning Lynn.
Mr. Hansberry
Ms. Cameron is the representative from the MicroSociety Academy Charter School Foundation with us? He is—who?
Ms. Cameron
Yes. Amy is with us.
Mr. Hansberry
Could you introduce them please?

Ms. Cameron

There's Amy. Amy, I'll let you introduce yourself. I'm not sure your position there.

Ms. Bottomley

I'm Amy Bottomley. I'm the director at MicroSociety Academy.

Mr. Hansberry

Good morning, I'm Dan Hansberry, the other board members are Paul Bergeron and Bob Earley.

Mr. Earley

Hello.

Mr. Bergeron

Morning.

Mr. Hansberry

Is there...

Mr. Doherty

Good morning, Mr. Chairman. This is Tom Doherty. I'm the board, the board chairman for the trustees of the MicroSociety Academy.

Mr. Hansberry

I'm Dan Hansberry, and once again the other board members are Bob Earley and Paul Bergeron.

Do we have any questions for the representatives from the MicroSociety Charter School?

Mr. Earley

I have a question about the purchase of the building. It shows it was purchased, Haven NN-NNN Investments, it looks like?

Mr. Doherty

That is correct.

Mr. Earley

Is that a separate group or ...?

Mr. Doherty

No it was a, it was a venture company that had multiple real estate dealings out of Chicago. Haven Investments or Haven NNN went into bankruptcy court and it afforded the opportunity for the MicroSociety to secure the building. They were a early provider to help the school get started. By, you know, providing some Angel funding to get there. But with their bankruptcy again it afforded us the opportunity to pick up the building so that we can now secure our future from a school standpoint, but also now be recognized under our Charter, which is a not-for-profit education.

Mr. Earley

Okay, that's the only question I had.

Mr. Hansberry

Other questions? I have a question based on the State of New Hampshire RSA and let me just quote this to you. It says provided none of the income or profits are divided among the members or stockholders are used or appropriated for any other purpose, then the purpose for which they are organized or established. I just need to verify does the school meet that criteria?

Mr. Doherty

Yes, sir.

Mr. Hansberry

Thank you. Are there any other questions?

Mr. Earley

No.

Mr. Bergeron

No.

Mr. Hansberry

So is there a motion to approve the educational exemption for the MicroSociety Academy Charter School foundation?

Mr. Earley

So moved.

Mr. Hansberry
Is there a second?
Mr. Bergeron
And I will second that.
Mr. Hansberry
Is there any discussion? I will call the roll. Mr. Earley?
Mr. Earley
Yes.
Mr. Hansberry
Mr. Bergeron?
Mr. Bergeron
Yes.
Mr. Hansberry
Mr. Hansberry? Yes. Thank you very much, I appreciate you taking the time to join us this morning.
Mr. Doherty
Thank you for the opportunity, and I hope you all be well and be safe.
Mr. Hansberry
Thank you, same to you.
Mr. Doherty
Thank you.
Mr. Earley & Mr. Bergeron (in unison)
Thank you.

Mr. Hansberry

All right, Ms. Cameron?

Ms. Cameron

Yes.

Mr. Hansberry

We have the religious and educational exemptions next?

Ms. Cameron

Correct, that is a partial list. We are still working on reviewing some more A-9's and working on that, as well as, the charitable exemptions. We're still working on.

Mr. Hansberry

Do we have any questions on that list and the religious and educational exemptions list?

Mr. Bergeron

I just have one; are there any new applications here or requests for the exemptions this year versus let's say last year or the year prior to that? Or are these just annual renewals essentially?

Ms. Cameron

The list you have currently are all renewals. We do have five or six new ones, but they're not on your list yet. We're still in the process of reviewing those.

Mr. Bergeron

Okay. Thank you.

Mr. Hansberry

Any questions Mr. Earley?

Mr. Earley

Is the Nashua Area Artists Association, is that a new one that we're going to be denying or...?

Ms. Cameron

The Nashua Area Artists has moved into a building that is not owned by a non-profit. They used to rent from the Hunt Community building which was a non-profit and they were eligible for the

exemption. Now that they're renting from or leasing from a non... just a regular company they can't... they don't qualify. Mr. Earley Okay. Mr. Hansberry So, is there a motion to approve the religious and educational exemptions as provided per list? Mr. Earley So moved. Mr. Hansberry Is there a second? Mr. Bergeron And I'll second that. Mr. Hansberry I will call the roll. Mr. Earley? Mr. Earley Yes. Mr. Hansberry Mr. Bergeron? Mr. Bergeron Yes.

Mr. Hansberry

Mr. Hansberry? Yes.

And the questions on the denial have the have those been answered to everybody's satisfaction? All right. Is there a motion to deny the religious and educational exemptions as presented per the attached list?

Mr. Earley
So moved.
Mr. Hansberry
Is there a second?
Mr. Bergeron
And I'll second that.
Mr. Hansberry
Any discussion? I will call the roll. Mr. Earley?
Mr. Earley
Yes.
Mr. Hansberry
Mr. Bergeron?
Mr. Bergeron
Yes.
Mr. Hansberry
Mr. Hansberry? Yes.
Thank you very much Ms. Cameron.
Ms. Cameron
You're welcome. Thank you.
There is no unfinished business. We have no appointments. Are there any comments by board members?
Mr. Earley
Nope.
Mr. Bergeron

I would just like to offer a couple comments if I might?

Mr. Hansberry

Absolutely.

Mr. Bergeron

Since our last meeting one of the Vision assessors came to my property and I live in a town-home condominium complex. There are a lot of people that are walking in the neighborhood and there's really no need, I thought, for him to be knocking on our doors to say that he was walking around the neighborhood as well. But the gentleman was very, very friendly and courteous. I appreciated that he came to my door, told me he was in the area. He stepped back six feet as we were having a conversation. And I just appreciated that. I really didn't think there was a need for him to be knocking on a town-house door when there's so many people in the neighborhood, anyway. But I appreciated the fact that he took the time and I appreciate the professionalism that he showed.

Mr. Hansberry

I guess-- in response to that, Mr. Bergeron, I guess we're not going to keep everybody happy. They were up in Ward 1. And it was a condo complex also and the person said that a number of the residents were caught off guard and wondered why they were up there wandering around. I said to the person I said, one, everybody received a lot of notifying them that they would be in the area; two I thought that the Telegraph, when it was still publishing, that I felt the Telegraph did a pretty good job alerting the people to the fact; and three, I don't know if it's still streaming, but it had been streaming across the public access station with the company was going to be out and about in ward one at that time. So, I don't know what the answer is.

Mr. Bergeron

If I could just offer a guess as what might happen in some instances; a number of the units where I live, are rentals and so if notices, Public Notices, are mailed to the property owners and the owner of the property doesn't convey that information to the renter, often times the renters aren't aware of activities that are going on in their area. And I've seen that happen in our complex sometimes when it's dealing with road paving or trash pickup or a lot of other little issues that just get emailed blasted or mailed out to the owners and it's never conveyed to the renters. I'm not saying that's what happened in this particular case, but it's a situation that can occur at certain times.

Right. Okay. Any other board member comments?

Mr. Earley

I'd just like to say as a former Condo Association manager, I know that many owners are very concerned about anybody walking the property, you know, solicitations or political activists or whatever. So it may be that even though they saw the notices, as soon as they see someone they don't recognize they immediately make calls; I've had that myself, many times. So I think it goes in with the condominium living, especially the owners.

Mr. Hansberry

Okay. Anything else?

Mr. Bergeron

No.

Mr. Hansberry

Alright. Attorney Leonard, have you joined us?

Ms. Leonard

Yeah, I've been here.

Mr. Hansberry

Okay, good morning.

Ms. Leonard

Morning.

Mr. Hansberry

Okay. So, is there a motion to go into non public session for consideration of legal advice provided by legal counsel, either in writing or orally, to one or more members of the public body, even where legal counsel is not present?

Mr. Earley

So moved.

Mr. Bergeron
I will second that.
Mr. Hansberry
Alright, I will call the roll. Mr. Earley?
Mr. Earley
Yes.
Mr. Hansberry
Mr. Bergeron?
Mr. Bergeron
Yes.
Mr. Hansberry
Mr. Hansberry? Yes. And joining us in non-public session will be Ms. Kleiner the Director of Adminstrative Services, deputy corporation cousel Celia LeonardIs there a need for anyone else to join us, Ms. Kleiner?
Ms Kleiner
No, I don't believe there is, and I will confirm with CTV that the bridge and that you're cleared to continue.
Mr Bergeron
All right, I'll wait till we hear from you
All right, thank you so we left non-public at 9:36. Is there a motion to seal the minutes of the non-public session because divulgence of the information likely would one, affect adversely the reputation of any person other than a member of this public body, and two render the proposed action ineffective?
Mr. Earley

Is there a second?

So moved.

Mr Hansberry Is there a second? Mr. Bergeron And I'll second that. Mr. Hansberry I'll call the roll. Mr. Earley? Mr. Earley Yes. Mr. Hansberry Mr. Hans... I'm sorry. Mr. Bergeron? Mr. Bergeron Yes. Mr. Hansberry Mr. Hansberry? Yes. Is there a motion to approve the settlement agreement for 12 Briarcliff Dr in the amount of \$285,000 for the tax years 2018 and 2019? Mr. Earley So moved. Mr. Hansberry Is there a second? Mr. Bergeron

I'll second it.

Mr. Hansberry

Is there any discussion? Alright, I'll call the roll. Mr. Earley?

Ms. Leonard

Mr. Chairman?

Mr. Hansberry

Yes?

Ms. Leonard

If I may, I apologize. This settlement agreement speaks to future years until the property is either in good faith reappraised during a re-evaluation process or there's been changes to the property. I just want...maybe the motion should be clear whether or not that's included, if it's not. Or if it's just going to be for tax years 2018 and 2019.

Mr. Hansberry

Okay, so for tax years 2018/2019 and subsequent years unless there were changes to the property.

Ms. Leonard

Correct as well as reflected in the written settlement agreement.

Mr. Hansberry

Okay. So its for tax years 2018-19 and subsequent years unless there are changes made to the property as reflected in the settlement agreement; are we okay with that?

Mr. Bergeron

Also, shouldn't it say in the motion: or until there is a general reassessment in the municipality.?

Ms. Leonard

Yes.

Mr. Hansberry

Why don't we-who made the motion?

Mr. Earley

I did.

Are you willing to withdraw your motion?
Mr. Earley
Yes.
Mr. Bergeron
And I withdraw the second.
Mr. Hansberry
Withdraw the second. Okay.
Mr. Bergeron, do you want to go ahead and make the motion?
Mr. Bergeron
Okay. I shall. I would move to accept the settlement agreement for the property at 12 Briarclift Drive, the assessed value of 285,000 for tax year 2018 and 2019 and for future years until such time as thethere's a general reassessment in the municipality or there are changes to the property requiring a change in the assessment value.
Mr. Earley
I'll second that.
Mr. Hansberry
Is that satisfactory, Attorney Leonard?
Ms. Leonard
Yes, thank you.
Mr. Hansberry
You're welcome. Alright, any discussion? All right. I will call the roll. Mr. Earley?
Mr. Earley
Yes.
Mr. Hansberry
Mr. Bergeron?

Mr. Bergeron

Yes

Mr. Hansberry

Mr. Hansberry? Yes. The motion is a go. Thank you very much Attorney Leonard.

All right, so is there a motion to go into non public session under RSA 91-a:3 II(b) relative to the hiring of any person as a Public Employee.

So moved.

Is there a second?

I'll second that.

Okay, I'll call the roll. Mr. Earley?

Mr. Earley

Yes.

Mr. Hansberry

Mr. Hansberry? I'm sorry. Mr. Bergeron?

Mr. Bergeron

Yes

Mr. Hansberry

Mr. Hansberry? Yes.

So we are back in non-public at--by my watch at 9:41.